

## IMPORTANT NOTICE

209-257-1844-881



May 20, 2005

STACY COTTET  
300 NEW YORK RANCH RD APT 79  
JACKSON CA 95642

Dear Sir or Madam:

Until very recently, Pre-Paid Phones, LTD ("Pre-Paid") had been providing your **local telephone service** (dial tone) over the resold facilities of SBC California Telephone Company. As you may be aware, Pre-Paid is no longer able to provide your **local telephone service**.

But for the terms of the [tariff/agreement] governing Pre-Paid's service to you, once Pre-Paid's account with SBC California was disconnected, your **local telephone service** would have been disconnected, too. To prevent your service from being disconnected without notification to you, SBC California began providing local telephone service to you on May 20, 2005. You can continue receiving this service through June 20, 2005. You will be billed by SBC California for services provided to you during this transition period at our prevailing tariff rates.

**Important:** To continue to receive service after June 20, 2005, you must arrange for service with one of the **local telephone service** providers in your area. Before that date, you must contact the provider you prefer to arrange for service. Contact numbers for the local telephone providers in your area are available in your local telephone directory. You must make arrangements with a provider before June 20, 2005 to avoid interruption of your service.

Should you wish to continue receiving SBC California service after June 20, 2005, please call our business office. The telephone number for the SBC California business office in your area is available in your SBC California White Pages directory.

**Remember,** you must act before June 20, 2005 to prevent a disruption in your **local telephone service**.

If you have changed your **local telephone service** provider since May 20, 2005, please disregard this letter.

Sincerely,

Dan Faustmann  
Manager - SBC Finance